

Apprenticeship HOSPITALITY TEAM MEMBER Level 2

Why study this course?

Gain experience/formal qualifications and earn while you learn! Learn how to be a Production Chef or a Food and Beverage Assistant. We can help you find a job in hospitality, or if you already work in the industry, we can help you gain formal qualifications.

Who is the course aimed at?

Due to the varied nature of hospitality, there are many job roles that apply to intermediate apprentices. Examples include:

- ▶ *Chef/Cook*
- ▶ *Barista*
- ▶ *Food and Beverage Assistant*
Catering Assistant

What will you study

All practical and theoretical aspects of either Food Production or Food and Beverage Jobs, Level 1 or 2 Functional Skills if required.

Knowledge and skills you will develop

- ▶ *Communication*
- ▶ *Customer service*
- ▶ *Understanding of the hospitality environment*

Qualification gained

- ▶ *Level 2 Food Production*
- ▶ *Level 2 Food and Beverage Service*
- ▶ *Level 1 and 2 Functional Skills in Maths and English if appropriate*

Behaviours you will develop

- ▶ *Communicate and behave effectively to help team members achieve the best result for the customers and the business,*
- ▶ *Set an example to others by working in ways which minimise waste*
- ▶ *Take pride in own role through an enthusiastic and professional approach to tasks,*
- ▶ *Demonstrate high personal hygiene standards*

Entry requirements

You will need to complete initial assessments in Maths and English and take part in an interview with a member of our assessment team.

You will need to be working in an environment that will provide you with the opportunities to learn and develop hospitality supervision skills.

You and your employer must demonstrate a commitment to off the job training to support completion of this apprenticeship.

Progression to further study

With additional training, you may be able to progress in your career to roles including Chef De Partie, Sous Chef, Team Leader, Supervisor or a wide range of other hospitality roles.

How long will it last?

Typical duration: 13-18 months

How will it be delivered?

The main body of the apprenticeship is delivered in your workplace on a one-to-one basis with your employer/assessor.

Weekly sessions will take place in the College for further practical delivery.

Maths and English will be studied as part of the qualification if the apprentice does not already have grade C/4 in both. Maths and English development will be delivered in the classroom at Southport College on a flexible basis to suit the Apprentice and employer.

How will it be assessed?

The Standard will be assessed through the completion of a portfolio of evidence and End Point Assessment.

Further details

- ▶ *Further details on this standard can be found online at: www.instituteforapprenticeships.org*

Who to contact

- ▶ *For more information please contact our Workforce Development Team on 01704 392874*